

Message to our Customers Regarding COVID-19

March 20, 2020

Dear Valued Customer,

TST Expedited Services has remained fully-operational with uninterrupted service during the recent spread of the COVID-19. We are monitoring the situation closely and taking all necessary precautions to ensure the health and well-being of our employees, our drivers, our customers, our many partners, and the general public.

In coordination with our parent company, TFI International, we have created a comprehensive business continuity plan and instituted numerous policies to ensure rapid and efficient communication within our organization regarding the evolving threat posed by coronavirus. We have instituted multiple internal protocols designed to safeguard health, including travel limitations, heightened cleaning and disinfecting our facilities, careful contingency planning, and self-quarantine as required.

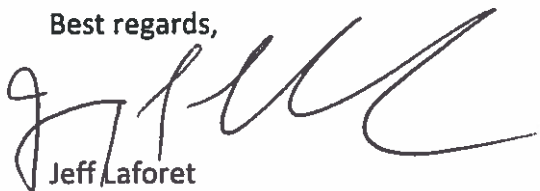
In addition, TST Expedited Services is adhering to the following best practices when interacting with our valued customers and the general public:

Electronic communications- To the extent possible, our employees will look to interact with customers, vendors and others via telephone, email and other forms of digital communication in lieu of face-to-face meetings. Signing for deliveries and other exchange of paperwork will be flexible to meet individual customer protocols.

Visitation protocols- For the foreseeable future we will not be conducting personal visits to customers. We will continue to monitor the environment closely and adjust our protocols accordingly.

I wish you the very best in navigating the current operating environment, and please don't hesitate to contact us if you should have any questions.

Best regards,



Jeff Laforet
Vice President & G.M.